

# Welcome at the ERMITAGE

## Important information for our four-paws guests

### Agility show-jumping course

You will find a dog agility show-jumping course in Oey near the Dog Sports Club Saanenland – registration is mandatory.

### Romp around

If your dog would like to romp around, we kindly ask you to use the surrounding countryside in order to respect other guests without dogs. Our Reception Team will be more than happy to assist you in finding the right area to play with your dog (Tel. 111).

### Alex

Our hiking guide Elisabeth is accompanied by her dog „Alex“; he is always happy to find a new friend.

### Damages

Damages caused by your dog can happen and are completely normal; therefore, we would like to ask you to kindly inform the Reception in case of heavy damages or soiling in your room or other public areas within the hotel, so that we can prepare a notification of loss for your insurance (Tel. 111).

### Dog sitter

Kindly contact the Reception if you wish to have a dog sitter to take care of your dog; we are happy to organize a qualified sitter for CHF 25.00 per hour.

### Hair dresser

Dog hair dresser, dog parlour, dog care:  
"Pudelwohl", Lenkstrasse 18, 3770 Zweisimmen.  
(Tel: +41 33 722 15 00)

### Hair care

If you and your dog have just enjoyed the perfect hike in the beautiful Saanenland, the ERMITAGE Wellness

and Spa Hotel is equipped with a comfortable dog-shower located next to the ERMITAGE Experience Centre in the basement of the hotel. Towels for drying are available. For a nice shine of your dog's fur, our Kiosk offers shampoo for purchase specifically for the needs of dogs.

### Dog food

If requested, our Kitchen Team is more than happy to prepare a healthy meal for your dog which will be charged to your hotel bill accordingly (Tel. 111).

### Leache

We kindly ask you to use a leache for your dog anywhere in the public areas of the hotel. The sauna park as well as the wellness area (including the Brunnenstube) are for humans exclusively.

### Boarding kennel

„Vier Pfoten Paradies Conci und Schmid“ located in Gsteig near Gstaad (Tel: +41 33 765 35 51).

### Restaurants

Kindly let us know in case you would like to have your dog accompanying you in the restaurant area so that we can prepare a table in the corresponding dining room.

### Robidog / Belloo

We are happy to provide you with a little bag in order to properly dispose your dog's business. This „Robidog“ / "Belloo" bags are free of charge at the disposal bins located on hiking trails and road sides anywhere in the area.

### Saanenland

The Saanenland is a dog friendly region and there is no leache usage mandatory except within nature reserved areas.

### Dog schools

HSV Saanenland - Hundesportverein Saanenland, Oey, 3792 Saanen

Responsible: Mr Rolf Steiner (Tel: +41 79 379 72 03)  
The dog school offers for example the mandatory dog qualification certificate (both in theory and practice) for service dogs conducted by Mr Rolf Steiner and Mrs Kathrin Ueltschi who are specifically trained in those areas.

### Dog treats and dog shampoo

Upon your check-in, every dog receives a delicious treat from us. Moreover, at our Kiosk you can purchase a dog shampoo for CHF 17.00.

### Veterinary

Bergpraxis Animal, Spitzhornweg 2b, 3792 Saanen  
(Tel: +41 33 748 08 58)

### Hotelroom

It is our pleasure to offer your dog a cosy blanket as well as a water bowl during your stay with us. Kindly contact the Reception in case you should have any further requests. Please take note that the bed and upholstered furniture are for humans exclusively. Kindly let the Reception know at what time you are out with your dog so our Housekeeping can service your room (Tel. 111). Kindly put the sign "I am alone at home" on your hotel room door whenever your dog is alone in the room so our staff will not disturb your dog.

We wish you a wonderful stay at the ERMITAGE.

Your ERMITAGE-Team